



Ticket booking terms and conditions

Updated: March 2026

These Terms and Conditions of booking (together, the "Conditions") shall apply to any event organised and administered by Agile on the Beach ("we", "our" or "us") and made available to the participant ("you" or "your").

Participants cancellations and refunds

- In the event of cancellation by the participant we will refund 50% of ticket value for cancellations received more than 60 days before the event but no refund will be given if cancellation occurs less than 60 days before the event.
- Accommodation bookings are non-refundable.
- Participants must confirm in writing if they no longer wish to attend. No refund will be given if the participant has not informed the organisers of the cancellation in writing at info@agileonthebeach.com

Substitutions

If a participant is unable to attend, a substitute may participate in their place providing this is done at least two weeks before the event. This can be completed online by re-assigning the ticket using the confirmation link received when buying the ticket. You can also contact the Agile on the Beach Team to do this for you.

For changes after this time contact the organisers in writing at info@agileonthebeach.com and we will levy a £50 + VAT administration fee.

Agile on the Beach changes and cancellations

- The organisers reserve the right to alter the event programme without notice.
- The organisers reserve the right to cancel the event. In the unlikely event that the event is cancelled a full refund of participants' conference fees will be given.
- Force Majeure cancellation – in the event of such a cancellation the organisers reserve the right to roll over ticket fees to an alternative date once the Force Majeure event has passed. Tickets will remain valid for an alternative event date within 12 months of the original event. Where a participant is unable to attend the rescheduled date, no refund will be due.
- In the event of cancellation Agile on the Beach will not be liable for any other costs borne by the participant including accommodation and travel.

Code of conduct

All participants at our events are required to agree to the Code of Conduct to help us achieve a safe and positive event experience for everyone. This is available [on our website](#).





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The event

Upon payment of the ticket, you shall be entitled to:

- Participate fully in the conference programme and included evening social events (Secret Garden Party and Beach Party) (if any) for the day(s) you have booked other than where it is made clear there is an additional charge. Participation in some elements of an event programme may be subject to session capacity.
- Breakfast on each day you are eligible to attend.
- Lunch (pre-ordered) on each day you are eligible to attend.
- Tea / coffee and water throughout the day.
- Free wi-fi at the event venue.
- Reusable coffee cup and associated conference merchandise.

You acknowledge and agree that you are responsible for arranging and paying for your own accommodation, travel and other expenses connected with attending an Event. On Campus Accommodation can be booked through Agile on the Beach.

Warranties and liability

- Whilst we shall use reasonable skill and care with regards to organising and providing the event, we do not guarantee that you will receive any particular outcome or results in respect of your attendance at the event.
- Under no circumstances shall our liability to you arising out of or in connection with these Conditions exceed the total amount payable by you to us in respect of the ticket fee.
- For the avoidance of doubt, our liability to you shall not extend to any indirect or consequential loss or damage suffered or incurred by you.

Notwithstanding the above, we do not exclude or limit our liability for:

- Personal injury (including sickness and death) to the extent that such injury results from the negligence or wilful default of us or our employees;
- Fraud or fraudulent misrepresentation;
- Any breach of statutory rights implied by the Consumer Rights Act 2015 (or, where the booking is made by a business, the Sale of Goods Act 1979 and the Supply of Goods and Services Act 1982);
- Any other liability to the extent the same cannot be excluded or limited by law.

Deleted: Any breach of any obligations implied by section 12 of the Sale of Goods;

Deleted: <#>Act 1979 or section 2 of the Supply of Goods and Services Act 1982;¶





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General

- We reserve the right to vary the event programme at any time.
- Where a discounted ticket fee is claimed we reserve the right to confirm eligibility.
- We are not responsible for the views or opinions expressed by tutorial or session leaders, sponsors, or other participants.
- Photography, video and audio recording will take place at the event for promotional and editorial purposes. By attending you consent to being filmed and photographed and to the use of such recordings by Agile on the Beach. If you do not wish to be photographed, please let a member of the team know on arrival.
- Personal data provided as part of your booking will be processed in line with our Privacy Notice, available on our website.
- Tickets must not be resold, advertised for sale or transferred for commercial gain. Any ticket sold or transferred in breach of this clause will be void and the holder may be refused entry without refund.
- If performance of our obligations as set out in these Conditions shall be delayed by a Force Majeure Event, then we shall have the right to suspend without liability further performance of our obligations until such time as the cause of delay shall no longer be present.
- For the purposes of these Conditions, a Force Majeure Event shall mean an event beyond our reasonable control including but not limited to strikes, lock-outs or other industrial disputes (whether involving a parties workforce or any other party), failure of a subcontractor to perform, failure of a utility service or transport network, power failure, telecommunication failure or internet failure, act of God, war, riot, civil commotion, pandemic, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, fire, flood, storm.

